



*Simplifying the Business of Healthcare*

## Emdeon Advanced Claiming

Healthcare claim value-added service delivers data ready for auto-adjudication and streamlines connectivity between PPOs, payers and other business partners

Provides intelligent routing service designed to improve the efficiency of the payment settlement cycle

Applies client-specific pre-adjudication business rules to all claims

Reduces manual intervention during claim adjudication and repricing

Lowers processing cost-per-claim

Facilitates efficient routing between business partners

Emdeon Advanced Claiming is an intelligent process that adds value to the claim data and identifies the most efficient path for healthcare claims to be delivered to the final claim adjudicator. Through this process, Advanced Claiming can deliver healthcare claims ready for auto-repricing and auto-adjudication with little or no manual intervention in the payment settlement cycle.

Emdeon Advanced Claiming can help significantly improve auto-repricing and auto-adjudication rates and help shorten the payment settlement process between providers, patients and payers. Based on customer-specified information and routing logic, all communication paths between business partners can be accommodated through Emdeon. Advanced Claiming is a single-source service that simplifies the administration of healthcare through automation for any payer or PPO, resulting in more efficient claim routing and lower processing costs per claim.

While other solutions make the claim workflow process more complex, Emdeon Advanced Claiming focuses on the quality of claims, offering a simple solution to speed delivery of necessary data by identifying the shortest path and automatically routing the data to the appropriate party in the claim life cycle. Designed to meet the needs of today's unique healthcare business partners, Advanced Claiming offers a two-tiered service that can be tailored to any business requirements.



Intelligent processes add value to claim data and improve auto-repricing

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at [877.EMDEON.6](tel:877.EMDEON.6) (877.363.3666) for a complimentary review.



## Pre-Adjudication Services

Drawing from expertise developed by working with our provider, payer and PPO customers for more than twenty years, Emdeon has identified the key issues that typically add substantial administrative costs to as much as 13% of a payer's claims. Emdeon Advanced Claiming efficiently addresses these issues in a turnkey solution that minimizes additional technology investments by the payer or PPO. This value-added service utilizes customer-specific data and applies payer or PPO business rules to claims as they pass through Emdeon's network, adding value to the standard validation and edits typically performed during the pre-processing of claims by a clearinghouse.

Emdeon Pre-Adjudication Services apply predefined payer or PPO business logic against all targeted incoming claims, originated by EDI or paper based processes, enabling the payer or PPO to achieve efficiency and cost reduction on a larger number of claims. By hosting and automatically updating payer and provider data, Emdeon Advanced Claiming can execute a wide range of business rules at a group or member level as claims are processed by Emdeon. A bi-directional feed of data from clients' information systems to our own pre-adjudication platform ensures that we are using current member and provider data. As a result, Advanced Claiming customers typically experience a higher first pass rate, reducing manual intervention in the claim repricing and/or adjudication process, significantly lowering processing cost-per-claim. For customers with multiple adjudication systems, pre-processed claims will be redirected to appropriate service location.

## Claim Routing

The second tier in Emdeon Advanced Claiming is the intelligent process of identifying the most efficient routing path for healthcare claims to be repriced, reviewed or augmented, and then delivered to the final adjudicator for payment.

For example, while PPOs maintain repricing information about contractual discounts agreed to by providers, payers maintain group benefit and patient eligibility for healthcare services information. Emdeon Claim Routing service logically links specific data on the claim to:

- a) member eligibility within a group;
- b) a group coverage to a PPO; and
- c) a provider's participation in a PPO network.

As a result, the claim is automatically routed to the appropriate PPO or payer for processing in a format specific to the repricing or adjudication system without manual intervention. Once repriced by the PPO, the claim is then delivered to the payer through Emdeon Advanced Claiming.

## Recognized Results

Emdeon Advanced Claiming seamlessly integrates into existing claim flows to provide payers and PPOs a single source, turnkey solution for intelligent claim routing to deliver lower costs and ultimately more timely payment of claims.

---

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com).



3055 Lebanon Road, Building 3  
Nashville, TN 37214 USA  
**877.EMDEON.6** (877.363.3666)  
[moreinfo@emdeon.com](mailto:moreinfo@emdeon.com)  
[www.emdeon.com](http://www.emdeon.com)