



Simplifying the Business of Healthcare

## Emdeon Vision<sup>SM</sup> for Claim Management

Improve customer service and reduce expenses

Claim tracking and analysis features help to resolve inquiries, improve customer service and understand rejection rates.

Emdeon Vision for Claim Management is a web-based application that gives payers powerful end-to-end visibility into the claim life cycle for both paper and electronic claims. With Vision for Claim Management, payers have the ability to track claims from provider submission through payer adjudication, perform claim searches, verify claim status, and generate a variety of trending and summary reports.

Since Vision for Claim Management integrates with Emdeon's suite of claim management solutions, it also offers payers online images of paper claims and the ability to track claims routed externally for repricing.

Search capabilities allow payers to locate a claim and determine its status with user-defined search criteria. Users have the option of performing broad searches with single criteria or more targeted searches with a combination of criteria, including:

- Submitting provider organization
- Combination of provider and insured information
- Insured ID
- Insured Name
- Date of Service
- Date of Submission
- And more



### Claim Detail by Payer

<b>Provider Information</b> Provider Name: HEALTHCARE GROUP Provider Tax ID: 123456789		<b>Search Criteria</b> Claim ID: AB0000000000000001				
<b>Emdeon Claim ID</b>	<b>Submitting Provider ID</b>	<b>External Name</b>	<b>External COE</b>	<b>External Control ID</b>		
AB0000000000000001	9999999999999999	Patient, John G.	01/01/0000	99999999		
<b>External Name</b>	<b>External ID</b>	<b>File Submit Date</b>	<b>External Tax ID</b>			
Plan Administrator	999999	11/22/0000	123456789			
<b>Service Date</b>	<b>Service Date</b>	<b>Amount</b>	<b>Emdeon File Ref#</b>	<b>Submitting Provider ID</b>		
08/19/0000	08/19/0000	\$181.70	AB1234567890123456	123456789		
<b>Error Report</b>						
<b>Error Code</b>	<b>Message</b>		<b>Error Code</b>	<b>Submitting Provider Payer</b>		
	ERR01 - NO, Invalid					
<b>Claim History</b>						
<b>Emdeon Claim ID</b>	<b>Received Date</b>	<b>Emdeon Adjust Date</b>	<b>Emdeon Submit Date</b>	<b>External Adjudicator Date</b>	<b>Payer Adjust Date</b>	<b>External Claim Date</b>
AB0000000000000001	11/22/0000	11/22/0000		11/22/0000	11/22/0000	11/22/0000

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





## Features:

- Visibility into all claims, accepted or rejected
- Multiple search options with user-defined criteria
- Fifteen months of claim history
- Multiple output options, including PDF and Excel

## Benefits:

- Resolve provider inquiries quickly and completely
- Use the same tool providers are using
- Fast, easy, end-to-end claim tracking
- Claim status information on all claims, regardless of acceptance or rejection by Emdeon or the payer organization
- Trending and summary information of claim volumes based on submitting provider, rejection rates and more!

### Visualize the big picture

More than just a tracking tool, Emdeon Vision for Claim Management offers the ability to summarize claims data and trend rejection rates. Understanding this data is critical in recognizing opportunities to improve first-pass results that, in-turn, reduce the amount of manual rework, eliminate phone-based inquiries from providers, decrease duplicate claim submissions and shorten claim turnaround times.

The screenshot shows the 'Provider Summary Results: Payer by Day' interface. It includes a search bar, a 'Login' button, and a table with the following data:

Received Date	Payer ID	Received Claim Quantity	Internal Reject Quantity	Payer Reject Quantity	Amount
11/22/0000	99999	22	3	5	1,840
11/23/0000	99999	24	1	3	2,425
11/24/0000	99999	22	5	2	1,325
	<b>Totals:</b>	<b>68</b>	<b>9</b>	<b>10</b>	<b>55,791</b>

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com).



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