

Overview

Emdeon Business Services recently conducted an analysis of Professional claims that Emdeon received the week of April 28th, 2008 to determine the extent to which providers' current submissions comply with NPI standards.

Key Findings:

- Billing Provider NPI is missing in 7.2% of professional claims
- For Primary Provider types – Billing, Pay-to, and Claim Level Rendering, NPI is missing in almost 10% of professional claims
- If payers were to strictly require NPI data content for ALL providers included in claims, these payers could potentially reject 70% of claims leading to significant cash flow issues for providers
- As outlined in the summary report below, there is a drop-off in NPI data submitted by providers between Billing and the other “primary” provider fields (Pay-to and Rendering) and a significant decline between Billing and the “secondary” providers submitted on the claim at both claim and service line levels

Emdeon Business Services has evaluated the use of the NPI from a sampling of more than ten million professional claims received during the week of April 28th, 2008. Results follow:

NPI Readiness - Emdeon View For claims submitted week of April 28th, 2008	10,557,779 Professional Total Claims	
	% of total (Claims Missing NPI)	Claim Dollar Value
Billing Provider	7.2%	\$227,714,541
Billing Provider and Pay-to Provider (when present)	7.5%	\$238,283,397
Billing Provider and Pay-to Provider (when present) and Claim Level Rendering Provider (when present)	9.6%	\$319,425,582
Billing Provider and Pay-to Provider (when present) and Claim level Rendering Provider (when present) and Line level Rendering Provider (when present)	29.7%	\$1,058,082,708
Billing Provider and Pay-to Provider (when present) and Rendering Provider (when present) and Other claim level Provider types (when present)	67.9%	\$2,411,813,618
Billing Provider and Pay-to Provider (when present) and Rendering Provider (when present) and Other claim level Provider types (when present) and All service level Provider types (when present)	69.3%	\$2,461,476,030

Conclusions:

- Use of the NPI declines drastically when secondary providers are required
Medicare's guidance has been for providers to copy their own rendering NPI number/name and place into those fields on Medicare claims. However, providers

will not be able to use that approach for all claims, as some payers will require the actual NPI of the secondary providers on the claim.

- Based on this sampling, if payers require NPI for all provider fields, the vast majority of claims will reject leading to significant cash flow issues for providers
- Emdeon Business Services is communicating with providers and vendors on a daily basis to encourage use of NPI
- Emdeon Business Services has offered cross-walk solutions to select providers

Emdeon Business Services is also providing this level of NPI guidance reports to payers with payer-specific results to assist payers in their NPI requirement decisions to ensure minimal industry disruption so that claims continue to be paid properly and promptly.